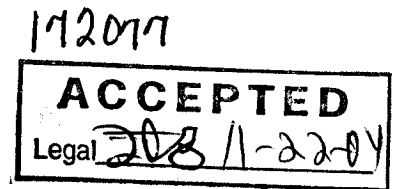


BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA



APPLICATION OF APPLICANT )  
FOR A CERTIFICATE OF PUBLIC CONVENIENCE AND )  
NECESSITY TO PROVIDE )  
LOCAL EXCHANGE AND RESOLD LONG )  
DISTANCE TELECOMMUNICATIONS SERVICES )  
AND FOR FLEXIBLE REGULATION OF ITS LOCAL )  
EXCHANGE SERVICES AND ALTERNATIVE )  
REGULATION OF ITS LONG DISTANCE )  
SERVICE OFFERINGS )

DOCKET NO.

2004-331-C

PREMIER TELECOM INC. pursuant to S.C. Code Ann. §58-9-280(B), as amended, and Section 253 of the Telecommunications Act of 1996, respectfully submits this Application for Authority to Provide Local Exchange Service and Resold Long Distance Service within the State of South Carolina. In addition, Applicant requests that the Commission regulate its local telecommunications services in accordance with the principles and procedures established for flexible regulation in Order No. 98-165 in Docket No. 97-467-C. Pursuant to S.C. Code Ann. §58-9-585 and the general regulatory authority of the Commission, the Applicant also requests that the Commission regulate its long distance service offerings as described below in accordance with the principles and procedures established for alternative regulation in Orders No. 95-1734 and 96-55 in Docket No. 95-661-C, and as modified by Order No. 2001-997 in Docket No. 2000-407-C.

Applicant proposes to offer facilities-based local exchange telecommunications services to customers throughout the state using unbundled network element platforms ("UNE-P"), and resold services. Applicant intends to provide local exchange services, custom calling and CLASS features and bundled services such as local and long distance services in a combined package. In addition, the Company will provide to its Customers additional custom calling and class features, access to emergency call services (e.g. 911), directory assistance and other ancillary services.

Applicant also proposes to offer resold inbound and outbound interexchange telecommunications services to its presubscribed Customers.

All services are available twenty-four (24) hours per day, seven (7) days a week. The Applicant will commence offering service following the granting of this application.

Approval of this application will promote the public interest by increasing the level of competition within South Carolina. This competition will mandate that all exchange telecommunications providers will operate more efficiently, enabling the consumer to benefit via reduced rates.

In support of this Application, Applicant respectfully states as follows:

**1. The name and address of the Applicant are:**

Applicant	PREMIER TELECOM INC.
Address	400 E ATLANTIC BLVD., POMPANO BEACH, FL 33060
Telephone:	(954) 784-6618
Facsimile:	(954) 784-6409
Toll Free:	(877)-214-1343
Website:	www.premiertelecominc.com

**2. All correspondence, notices, inquiries and other communications regarding this application should be sent to:**

Attorney name	PREMIER TELECOM INC.
Address	400 E ATLANTIC BLVD. SUITE A Pompano Beach, Fl 33060
Telephone:	(954)784-6618
Facsimile:	(954) 784-6409

**3. Contact person regarding ongoing operations of the Company is:**

Applicant	Monica Munoz
Telephone:	954-784-6618
Facsimile:	954-784-6409
E-mail:	monica@premiertelecominc.com

**4. Description of Applicant**

Applicant is a private corporation that was incorporated in the state of Florida on December, 2001. Certificates of Incorporation and Authority to Transact Business in the State of South Carolina are attached hereto as Exhibit A.

**5. Officers and Directors and Legal Counsel**

PRESIDENT	IVIS SANTOS
VICE-PRESIDENT	IVIS SANTOS
SECRETARY	IVIS SANTOS

**6. Customer Service**

Applicant understands the importance of effective customer service for local and long distance service consumers. Applicant has made arrangements for its customers to call the Company at its toll-free customer service number, 877-214-1343. In addition, Customers may contact the Company in writing at the headquarters address and via e-mail at [monica.b@premiertelecominc.com](mailto:monica.b@premiertelecominc.com). The toll-free number will be printed on the customers' monthly billing statements.

**7. Financial Ability**

Applicant has sufficient financial resources to operate in South Carolina. In support of the Company's financial ability to provide the proposed services, the Applicant offers its financial statements in Exhibit C.

**8. Managerial and Technical Ability**

Exhibit D contains a brief overview of the managerial experience of Applicant. The Company has the managerial experience in the telecommunications industry that will allow it to be a successful competitive local exchange and toll provider.

**9. Proposed Service Territory**

Applicant proposes to offer facilities-based local exchange service and resold long distance service. Local exchange service will be offered within the present operating areas of BellSouth and long distance service will be offered throughout the State of South Carolina. Exhibit E contains the proposed local and interexchange tariff of Applicant Telecom, Inc. and Exhibit F contains the Company's the proposed access services tariff.

## **10. Public Interest and Need**

Approval of this application and Applicant's proposed tariffs will serve the public interest and offer several benefits to consumers in South Carolina. First and foremost, Applicant will offer its Customers the ability to have seamless service for local services as well as intrastate, interstate and international toll services.

The granting of Applicant's application is consistent with S.C. Code Ann. §58-9-280(B), as amended by 1996 Act No. 354, and, in that regard Applicant makes the following representations to the Commission:

- A. Applicant possesses the technical, financial, and managerial resources sufficient to provide the services requested;
- B. The provision of local service by Applicant will not adversely impact the availability of affordable local exchange service;
- C. Applicant's local services will meet the service standards required by the Commission;
- D. Applicant, to the extent it is required to do so by the Commission, will participate in the support of universally available telephone service at affordable rates; and,
- E. The provision of local service by Applicant will not adversely impact the public interest.

Applicant's entry into the local market will not disadvantage any telephone service providers. Incumbent LEC's are presently serving nearly all of the local exchange customers in South Carolina. The history of telecommunications competition has demonstrated that as new entrants improved the price performance of service, consumers benefited from a wider choice of service and options. The resulting reduced rates that competitive pressures brought to the market stimulated demand, resulting in growing revenues for both new entrants and established firms. Applicant expects that this same phenomena to affect local service over time, thus creating a larger market for all carriers. Therefore, the approval of Applicant's application is clearly in the public interest.

## **11. Waivers and Regulatory Compliance**

Applicant requests that the Commission grant it a waiver of those regulatory requirements inapplicable to competitive local service providers. Such rules are not appropriate for competitive providers and constitute an economic barrier to entry into the local exchange market.

- A. Applicant requests that it be exempt from any financial recording rules or regulations that require a carrier to maintain its financial records in conformance with the Uniform System of Accounts ("USOA"). As a competitive provider, Applicant currently maintains its books and records in accordance with Generally Accepted Accounting Principles ("GAAP"). GAAP is used extensively by interexchange carriers. Since Applicant utilizes GAAP, the Commission will have a reliable method by which to evaluate Applicant's operations. Therefore, Applicant

requests to be exempt from any and all USOA requirements of the Commission.

- B. In addition, Applicant requests a waiver of S.C. Reg. 103-610, and to be allowed to maintain its books and records at its headquarters location in 400 E Atlantic Blvd. Pompano Beach, FL 33060. In the event that the Commission finds it necessary to review Applicant's books, this information will be provided upon request to the Commission or Applicant will bear the expense of travel for the Commission staff to examine the books and records located outside of South Carolina.
- C. Applicant requests that it not be required to publish local exchange directories. Applicant will make arrangements with the incumbent LECs whereby the names of Applicant's Customers will be included in the directories published by the incumbent LECs. These directories will be distributed to Applicant's Customers. This approach is entirely reasonable and will have a direct benefit to the customers of both Applicant and the incumbent LECs since customers will have to refer to only one directory for a universal listing of customer information. It would be an unnecessary burden on the Applicant to require that it publish and distribute its own directory to all customers located within each exchange area, particularly since nearly all of these customers will be customers of the incumbent LECs. It is more efficient for Applicant to simply include its Customer list in the existing directories of the incumbent LECs.
- D. Applicant finally requests waivers of any reporting requirements which are not applicable to competitive providers such as Applicant because such requirements (a) are not consistent with the demands of the competitive market; or (b) they constitute an undue burden on a competitive provider, thereby requiring an ineffective allocation of resources.

Applicant reserves the right to seek any regulatory waivers which may be required for Applicant to compete effectively within the states' local exchange and resale market.

## **12. Flexible Regulation of Local Exchange Services**

In Docket Number 97-467-C, the Commission approved a rate structure that incorporated maximum rate levels with the flexibility for adjustment below the maximum rate levels. The Commission determined that local tariff filings would be presumed valid upon filing, subject to the Commission's right within thirty days to institute an investigation of a tariff filing and that any such tariff filings would be subject to the same monitoring process as similarly situated competitive local exchange carriers. Applicant submits that as a local exchange competitor it should be subject to regulatory constraints no greater than those imposed in the above mentioned docket. The Applicant requests that its local exchange service tariff filings be regulated under this form of flexible regulation.

## **13. Alternative Regulation of Business Service Offerings**

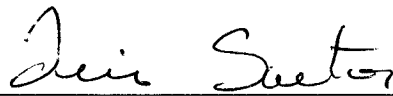
In Docket No. 95-661-C in response to a Petition for Alternative Regulation by AT&T Communications of the Southern States, the Commission determined that there was sufficient competition in the market for interexchange telecommunication services to justify a relaxation in the

manner in which AT&T was regulated. The Commission determined that AT&T was not required to file maximum rates for long distance business service offerings and that its tariffs be presumed valid upon filing, subject to the Commission's right within seven days to institute an investigation of the tariff filing. Applicant submits that as a competitor of AT&T in the market for providing telecommunication services to customers, it should be subject to no regulatory constraints greater than those imposed on AT&T. Applicant requests that its interexchange business services offerings described in its proposed tariff be regulated under this form of relaxed regulation.

This Application demonstrates that Applicant has the technical, financial and managerial resources to provide facilities-based and resold local exchange service and resold-based long distance service within South Carolina. The granting of this Application will promote the public interest by increasing the level of competition in the telecommunications markets of the state. Competition of this nature will mandate that all local telecommunications providers will operate more efficiently and improve the overall service quality for consumers.

Approval of the Application of Applicant will serve the public interest by offering consumers throughout the State of South Carolina a meaningful quality service option. Approval of this Application will also benefit consumers by creating greater competition in the interexchange and local marketplace. Competition in the telecommunications marketplace inspires innovation and development of services that meet customer needs cost effectively.

Wherefore, Applicant respectfully petitions this Commission for authority to operate as a facilities-based provider of local exchange service and a reseller of long distance telecommunications services in the State of South Carolina in accordance with this Application, for flexible regulatory treatment of its local exchange services, for alternative regulation of its long distance business service offerings, and for such other relief as it deems necessary and appropriate.

By   
IVIS SANTOS, PRESIDENT  
Address 400 E ATLANTIC BLVD.  
POMPANO BEACH, FL 33060  
Telephone: 954-784-6618  
Facsimile: 954-784-6409  
E-mail: ivis@premiertelecominc.com

Columbia, South Carolina

November 10th, 2004

**Applicant**

**SCHEDULE OF EXHIBITS**

Exhibit A	Articles of Incorporation/ Certificate of Authority
Exhibit B	Financial Statements
Exhibit C	Resume of Key Employees
Exhibit D	Proposed Local Tariff ( <i>CLEC</i> )
Exhibit E	Proposed Interexchange Tariff ( <i>IXC</i> )

**PREMIER TELECOM INC.**

**EXHIBIT A**

South Carolina Certificate of Authority

Articles of Incorporation



STATE OF SOUTH CAROLINA  
SECRETARY OF STATE

OCT 22 2004

APPLICATION BY A FOREIGN CORPORATION  
FOR A CERTIFICATE OF AUTHORITY  
TO TRANSACT BUSINESS

SECRETARY OF STATE OF SOUTH CAROLINA IN THE STATE OF SOUTH CAROLINA

TYPE OR PRINT CLEARLY WITH BLACK INK

Pursuant to Section 33-15-103 of the 1976 South Carolina Code of Laws, as amended, the undersigned corporation hereby applies for authority to transact business in the State of South Carolina, and for that purpose, hereby submits the following statement:

1. The name of the corporation is (see Sections 33-4-101 and 33-15-106 and Section 33-19-500(b)(1) if the corporation is a professional corporation) PREMIER TELECOM INC.
2. It is incorporated as (check applicable item) ☒ a general business corporation, ☐ a professional corporation, under the laws of the state of \_\_\_\_\_.
3. The date of its incorporation is DECEMBER 2001 and the period of its duration is PERPETUAL.
4. The address of the principal office of the corporation is 400 E ATLANTIC BLVD. in the  
Street Address  
city of POMPANO BEACH and the state of FLORIDA 33060.  
Zip Code
5. The address of the proposed registered office the state of South Carolina is  
5 EXCHANGE STREET in the city of CHARLESTON in  
Street Address  
South Carolina 29401.  
Zip Code
6. The name of the proposed registered agent in this state at such address is  
B. ALLSTON MOORE, JR.  
Print Name

I hereby consent to the appointment as registered agent of the corporation.

B. Allston Moore, Jr.  
Signature of the Registered Agent

041026-0014

PREMIER TELECOM INC.

FILED: 10/22/2004

Filing Fee: \$135.00 ORIG

Mark Hammond

South Carolina Secretary of State



- | a) | Name of Directors      | Business Address        |
|----|------------------------|-------------------------|
|    | IVIS SANTOS, PRESIDENT | 400 E ATLANTIC BLVD.,   |
|    | IVIS SANTOS, SECRETARY | POMPANO BEACH, FL 33060 |
|    |                        |                         |
|    |                        |                         |

- | b) | Name and Office<br>of Principal Officers | Business Address        |
|----|--|-------------------------|
|    | IVIS SANTOS, PRESIDENT                   | 400 E ATLANTIC BLVD.,   |
|    | IVIS SANTOS, SECRETARY                   | POMPANO BEACH, FL 33060 |
|    |  |                         |
|    |  |                         |

- | Class of Shares (and Series, if any) | Authorized Number of Each Class (and Series) |
|--------------------------------------|--|
| Common                               | 1,500  |
|                                      |  |
|                                      |  |
|                                      |  |

- Date SEPTEMBER 28, 2004

PREMIER TELECOM INC.  
Name of Corporation

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Type or Print Name and Office

**FILING INSTRUCTIONS**

1. Two copies of this form, the original and either a duplicate original or a conformed copy, must be filed.
2. If the space in this form is insufficient, please attach additional sheets containing a reference to the appropriate paragraph in this form.
3. Schedule of Fees (Payable at the time of filing this document):

Fee for filing Application	\$10.00
Filing Tax	\$100.00
Annual Report	\$25.00
<b>Total</b>	<b>\$135.00</b>

4. This form must be accompanied by the initial annual report of corporations and an original certificate of existence no more than 30 days old from the official state of jurisdiction where the corporation is incorporated.
5. If the applicant corporation's domestic name is unavailable in South Carolina, then it must file a certified copy of the board of directors resolution approving the fictitious name along with this application pursuant to Section 33-15-106(a)(2). (additional \$10 filing fee)
6. If the applicant is a foreign professional corporation, then in addition to satisfying the name requirements in Sections 33-19-150 and 33-19-500(b)(1), the following information must be included in the application:
  - a) A statement that the corporation's sole business purpose is to engage in a specified form of professional services (e.g. Law firm).
  - b) A statement that all of its shareholders, not less than one-half of its directors, and all of its officers other than its secretary or treasurer, if any, are licensed in one or more states to render a professional service described in its articles of incorporation.

Return to: Secretary of State  
P.O. Box 11350  
Columbia, SC 29211

**NOTE**

THE FILING OF THIS DOCUMENT DOES NOT, IN AND OF ITSELF, PROVIDE AN EXCLUSIVE RIGHT TO USE THIS CORPORATE NAME ON OR IN CONNECTION WITH ANY PRODUCT OR SERVICE. USE OF A NAME AS A TRADEMARK OR SERVICE MARK WILL REQUIRE FURTHER CLEARANCE AND REGISTRATION AND BE AFFECTED BY PRIOR USE OF THE MARK. FOR MORE INFORMATION, CONTACT THE TRADEMARKS DIVISION OF THE SECRETARY OF STATE'S OFFICE AT (803) 734-1728.



STATE OF SOUTH CAROLINA  
DEPARTMENT OF REVENUE  
INITIAL ANNUAL REPORT OF CORPORATIONS

CL-1  
(Rev. 6/10/99)  
3134

► File Number \_\_\_\_\_ ► ENDING PERIOD \_\_\_\_\_ Month \_\_\_\_\_ Year \_\_\_\_\_ SID number \_\_\_\_\_

NAME OF CORPORATION <u>Premier Telecom Inc.</u>		
ADDRESS OF CORPORATION (NUMBER AND STREET) <u>400 E ATLANTIC BLVD. Suite A</u>		
CITY AND STATE <u>Pompano Beach, Florida</u>	ZIP <u>33060</u>	COUNTY <u>Broward</u>
For Secretary of State Use Only		
Date "Application for Charter" filed with Secretary of State _____		
Date of "Request for authority to do business in this state" (Foreign Corp.) <u>OCT 22 2004</u>		
IRS Employer Identification Number <u>043-59-4963</u>		Business Code (Office Use Only) _____
1. State of incorporation: <u>FLORIDA</u>		
2. Nature of principal business in South Carolina: <u>Retailer Local Telephone and long Distance Services</u>		
3. Location of registered office of the corporation in the state of South Carolina is _____ in the city of _____. Registered agent at such address is _____.		
4. Location of principal office in South Carolina (street, city and county): _____		
5. Date business commenced in South Carolina: _____		Telephone # _____
6. Indicate date corporation closes its books: _____		
7. If a professional corporation, are all shareholders, one-half of the directors (or individuals functioning as directors) and all officers (other than the secretary and treasurer) qualified to practice the professional services engaged in by the corporation?		
8. The names and business addresses of the directors (or individuals functioning as directors) and principal officers in the corporation are:		
SSN <u>437-45-8219</u>	Name/Title <u>LUIS SANTOS</u>	Business Address and Office <u>400 E ATLANTIC BLVD. SUITE A</u> <u>POMPANO BEACH, FL 33060</u>
9. The total number of <b>authorized</b> shares of capital stock itemized by class and series, if any, within each class is as follows:		
Number of Shares <u>NONE</u>	Class <u>1500</u>	Series
10. The total number of <b>issued</b> and outstanding shares of capital stock itemized by class and series, if any, within each class is as follows:		
Number of Shares <u>NONE</u>	Class	Series
1. Fee due with this report ..... ► 1. <u>25</u> <u>00</u>		
2. Interest due ..... ► 2. _____		
3. Penalty due ..... ► 3. _____		
4. Total - Fee, Interest and Penalty (Make remittance payable to SC Department of Revenue.) ..... ► 4. \$ <u>25</u> <u>00</u>		

ATTACH REMITTANCE HERE

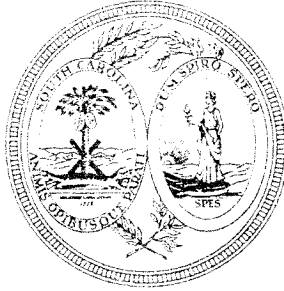
AFFIDAVIT

I, the undersigned incorporator or principal officer of the corporation for which this return is made, declare that this return, including accompanying statements and schedules, has been examined by me and is to the best of my knowledge and belief a true and complete return made in good faith.

THIS RETURN PREPARED BY  
9-28-2004  
DATE

Luis Santos  
SIGNATURE OF INCORPORATOR OR OFFICER AUTHORIZED TO SIGN  
PRESIDENT  
TITLE

# *The State of South Carolina*



*Office of Secretary of State Mark Hammond*

## **Certificate of Authorization**

I, Mark Hammond, Secretary of State of South Carolina Hereby certify that:

PREMIER TELECOM INC.,  
a corporation duly organized under the laws of the state of **FLORIDA** and issued a certificate of authority to transact business in South Carolina on **October 22nd, 2004**, has on the date hereof filed all reports due this office, paid all fees, taxes and penalties owed to the Secretary of State, that the Secretary of State has not mailed notice to the Corporation that its authority to transact business in South Carolina is subject to being revoked pursuant to Section 33-15-310 of the 1976 South Carolina Code, and no application for surrender of authority to do business in South Carolina has been filed in this office as of the date hereof.

Given under my Hand and the Great  
Seal of the State of South Carolina this  
27th day of October, 2004.

*Mark Hammond*

Mark Hammond, Secretary of State



FLORIDA DEPARTMENT OF STATE  
Katherine Harris  
Secretary of State

January 2, 2002

NELLIE AKALP  
30141 AGOURA RD., STE. 205  
AGOURA HILLS, CA 91301

The Articles of Incorporation for PREMIER TELECOM, INC. were filed on December 31, 2001 and assigned document number P02000000043. Please refer to this number whenever corresponding with this office regarding the above corporation. The certification you requested is enclosed.

PLEASE NOTE: COMPLIANCE WITH THE FOLLOWING PROCEDURES IS ESSENTIAL TO MAINTAINING YOUR CORPORATE STATUS. FAILURE TO DO SO MAY RESULT IN DISSOLUTION OF YOUR CORPORATION.

A CORPORATION ANNUAL REPORT/UNIFORM BUSINESS REPORT MUST BE FILED WITH THIS OFFICE BETWEEN JANUARY 1 AND MAY 1 OF EACH YEAR BEGINNING WITH THE CALENDAR YEAR FOLLOWING THE YEAR OF THE FILING DATE NOTED ABOVE AND EACH YEAR THEREAFTER. FAILURE TO FILE THE ANNUAL REPORT/UNIFORM BUSINESS REPORT ON TIME MAY RESULT IN ADMINISTRATIVE DISSOLUTION OF YOUR CORPORATION.

A FEDERAL EMPLOYER IDENTIFICATION (FEI) NUMBER MUST BE SHOWN ON THE ANNUAL REPORT/UNIFORM BUSINESS REPORT FORM PRIOR TO ITS FILING WITH THIS OFFICE. CONTACT THE INTERNAL REVENUE SERVICE TO RECEIVE THE FEI NUMBER IN TIME TO FILE THE ANNUAL REPORT/UNIFORM BUSINESS REPORT AT 1-800-829-3676 AND REQUEST FORM SS-4.

SHOULD YOUR CORPORATE MAILING ADDRESS CHANGE, YOU MUST NOTIFY THIS OFFICE IN WRITING, TO INSURE IMPORTANT MAILINGS SUCH AS THE ANNUAL REPORT/UNIFORM BUSINESS REPORT NOTICES REACH YOU.

Should you have any questions regarding corporations, please contact this office at the address given below.

Alan Crum, Document Specialist  
New Filing Section

Letter Number: 202A00000018

ARTICLES OF INCORPORATION  
OF  
Premier Telecom, Inc.

The undersigned incorporator, for the purpose of forming a corporation under the Florida Business Corporation Act, hereby adopts the following articles of incorporation.

ARTICLE I NAME

The name of the Corporation shall be: Premier Telecom, Inc.

ARTICLE II PRINCIPAL OFFICE

The principal place of business and mailing address of this corporation shall be:

#131 4055 Old Milton Parkway, Suite #13  
Alpharetta, Georgia 30005

ARTICLE III SHARES

The number of shares that this corporation is authorized to have outstanding at any one time is: 1,500 shares at \$1.00 par value per share.

ARTICLE IV INITIAL DIRECTORS

The name(s) and address(s) of the initial Director(s) is/are:

Ivis Santos  
#131 4055 Old Milton Parkway, Suite #13  
Alpharetta, Georgia 30005

ARTICLE V INITIAL REGISTERED AGENT AND STREET ADDRESS

The name and Florida street address of the initial registered agent is:

NRAI Services, Inc.  
526 East Park Avenue  
Tallahassee, Florida 32301

ARTICLE VI INCORPORATOR

The name and address of the incorporator to these Articles of Incorporation is:

Nellie Akalp  
30141 Agoura Road, Suite 205  
Agoura Hills, California 91301

Nellie R Akalp

Nellie Akalp, Incorporator

December 27, 2001

Date

Having been named as registered agent and to accept service of process for the above stated corporation at the place designated in this certificate, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relating to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.

Nellie R Akalp, Asst. Sec.

NRAI Services, Inc., Registered Agent

December 27, 2001

Date

FILED  
01 DEC 31 AM 9:09  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

**PREMIER TELECOM INC.**

**EXHIBIT B**

Financial Statements



Premier Telecom, Inc.  
**Balance Sheet**  
As of November 17, 2004

	Nov 17, 04
<b>ASSETS</b>	
Current Assets	
Checking/Savings	
BBT	4,631.02
BBT (Payroll)	-10.00
Bank Of America	27,103.23
SunTrust	1,975.88
Payroll SunTrust	14.38
Wholesale Suntrust	32,722.35
Suntrust Credit Card	-5,800.00
Total Checking/Savings	60,636.86
Accounts Receivable	
Accounts Receivable	432,260.41
ILD - Receivables	242,901.70
Total Accounts Receivable	675,162.11
Other Current Assets	
Advance Receivable	-89,434.83
Total Other Current Assets	-89,434.83
Total Current Assets	646,364.14
Fixed Assets	
Equipment	67,896.46
Property & equipment	
Accumulated Depreciation	-1,053.00
Computer equipment	8,910.08
Total Property & equipment	7,857.08
Total Fixed Assets	75,753.54
<b>TOTAL ASSETS</b>	<b>722,117.68</b>
<b>LIABILITIES &amp; EQUITY</b>	
Liabilities	
Current Liabilities	
Accounts Payable	
Accounts Payable	242,555.80
Total Accounts Payable	242,555.80
Credit Cards	
Chase Platinum Mastercard	4,795.83
Discover	3,134.38
American Express	13,630.14
Total Credit Cards	21,560.35
Other Current Liabilities	
Employee Advance	-113,546.07
Credit Line	361.76
Credit Line - ILD	249,313.35
Payroll Liabilities	290,055.67
Loan from Shareholders	354,115.00
Total Other Current Liabilities	780,299.71
Total Current Liabilities	1,044,415.86
Long Term Liabilities	
Loan Payable	373,500.00
Total Long Term Liabilities	373,500.00
Total Liabilities	1,417,915.86

**Premier Telecom, Inc.**  
**Balance Sheet**  
**As of November 17, 2004**

	<u>Nov 17, 04</u>
Equity	
Capital Stock	-205.00
Opening Bal Equity	-4,838.92
Retained Earnings	-61,621.86
Net Income	<u>-629,132.40</u>
Total Equity	<u>-695,798.18</u>
<b>TOTAL LIABILITIES &amp; EQUITY</b>	<b><u>722,117.68</u></b>

**Premier Telecom, Inc.**  
**Profit & Loss**  
January 1 through November 17, 2004

	Jan 1 - Nov 17, 04
<b>Ordinary Income/Expense</b>	
Income	
Sales	1,281,916.30
Refunds	18,735.64
Traffic Usage Fee	-500.00
Sales - ILD	60,217.78
Unbillables	-3,503.52
<b>Total Income</b>	<b>1,356,866.20</b>
Cost of Goods Sold	
Contract Labor	177,113.69
Usage Cost	628,384.49
Billing Cost	27,425.37
Verification Cost	57,133.33
<b>Total COGS</b>	<b>890,056.88</b>
<b>Gross Profit</b>	<b>466,809.32</b>
Expense	
Advance	11,000.00
Check Returned	39,276.72
Advertising	65,524.22
Office Supplies	5,122.62
Lease Equipment	9,818.05
Lead generation software	14,300.80
Automobile Expense	634.60
Bad Debt	-1,088.52
Bank Service Charges	17,321.79
Customer Refund	100,218.09
Dues and Subscriptions	8,264.28
Equipment Rental	3,498.78
Expenses	18,076.33
Insurance	
Health Insurance	36,532.70
Insurance - Other	638.10
<b>Total Insurance</b>	<b>37,170.80</b>
Interest Expense	
ILD Interest	168.82
Loan Interest	16,000.00
Interest Expense - Other	4,211.91
<b>Total Interest Expense</b>	<b>20,380.73</b>
Licenses and Permits	7,225.34
Miscellaneous	-5,449.11
Office Expenses	62,369.90
Payroll Expenses	443,079.46
Postage and Delivery	27,864.19
Printing and Reproduction	15,103.25
Professional Fees	
Legal Fees	14,559.67
Professional Fees - Other	7,574.67
<b>Total Professional Fees</b>	<b>22,134.34</b>
Rent	106,270.91
Repairs	
Building Repairs	1,008.00
Equipment Repairs	400.00
<b>Total Repairs</b>	<b>1,408.00</b>
Security	631.90
Software	2,974.87
Software Development	9,901.80
State Taxes	9,747.32

11:10 AM  
11/17/04  
Accrual Basis

**Premier Telecom, Inc.**  
**Profit & Loss**  
January 1 through November 17, 2004

	Jan 1 - Nov 17, 04
Travel & Ent	
Entertainment	495.33
Meals	1,575.25
Travel	2,425.80
Travel & Ent - Other	1,735.48
Total Travel & Ent	6,231.86
Utilities	
Internet	6,167.43
Telephone	29,768.94
Gas and Electric	842.03
Total Utilities	36,778.40
Total Expense	1,095,791.72
Net Ordinary Income	-628,982.40
Other Income/Expense	
Other Expense	
Other Expenses	150.00
Total Other Expense	150.00
Net Other Income	-150.00
Net Income	-629,132.40

November 2004

While the cash flow from operations is expected to be sufficient in providing needed operating funds, I IVIS SANTOS , President for PREMIER TELECOM INC. will pledge my personal assets should additional financing become necessary.

Several investors have also expressed an interest in investing in PREMIER TELECOM INC. and the sale of stock to investors is another option to raise additional capital.

By my signature, I attest that the foregoing information is true and correct

A handwritten signature in cursive script, reading "Ivis Santos".

Ivis Santos  
PRESIDENT

**PREMIER TELECOM INC.**

**EXHIBIT C**

Resume of Key Employees

**Ivis Santos**  
400 East Atlantic Blvd. Suite A  
Pompano Beach, FL 33060  
(954) 784-6618  
ivis@premiertelecominc.com

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Mr. Santos has extensive experience managing various businesses including an engineering firm and an import/export business.

He has been interested and researching the Telecommunications business since 1999 and has now ventured to start his own resale operation.

He started the engineering firm in March of 1990 and subsequently, the import/export business in January of 1997.

Mr. Santos has recently sold both businesses and dedicates himself exclusively to Premier Telecom, Inc.

His education consists of some college and various international business and marketing workshops.

# ERIC RIVARD

4760 Fontwell Court  
Suwanee, Georgia 30024

770-781-4685  
[eric@premiertelecominc.com](mailto:eric@premiertelecominc.com)

## Technical Summary

**Languages/Databases:** Visual Basic.NET, ASP.NET, SQL Server 2000, Access, SQL, Visual Basic 6, XML, HTML, JavaScript, ActiveReports, COBOL, DB2, CICS, JCL, Easytrieve

**Software:** Office XP, Visual SourceSafe, IIS, Visio, Microsoft Project, SPUFI, QMF, Xpedit, InterTest, File-Aid, Endeavor, Control-M, Outlook, Lotus Notes

**Operating Systems:** Windows (2003, 2000, XP, NT), MVS (TSO/ISPF, ROSCOE)

## Employment Experience

**Premier Telecom, Inc. - Pompano Beach, Florida (November 2002 to Present)**

**Director of Management Information Systems**

- Software Development – Billing, customer service, order system, web site
- Database Development – Customer and billing databases
- Systems/Architecture Design
- Hardware Support

**Federated Systems Group - Duluth, Georgia (December 2000 to May 2003)**

**Senior Analyst, Programming**

- Software Development – Gift Registration System
- Hardware Support – Point of Sale kiosks, Windows Servers
- Systems/Architecture Design
- Customer Support

**ACS (formerly Consultec) - Atlanta, Georgia (June 1998 to December 2000)**

**Analyst, Programming**

- Software Development – Medicaid claims systems
- Systems/Architecture Design
- Customer Support

## Education

**Bachelor of Business Administration, Magna Cum Laude**

University of Georgia, June 1998

Double Major: Management Information Systems, International Business (GPA 4.0)



# Claudio Martin Rosende

400 E. Atlantic Blvd Suite A  
Pompano Beach, Florida 33060  
(954) 784 6618 ext 205

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## QUALIFICATIONS

- Productive self-starter with strong work ethic; consistently achieve goals.
- Proven experience in different operating systems and systems integration.
- Strong knowledge of networking and interconnectivity.

## SKILLS

Networking	TCP/IP	DNS	Firewall
Win2000 Server	Cisco IOS	Linux	Bilingual Spa/Eng

## PROFESSIONAL EXPERIENCE

### MIS Manager - Premier Telecom Inc

Pompano Beach-FL 2004~today

- Managed different protocol. H.323, SIP, and proprietary.
- Installed and administered a Gatekeepers
- Managed a Cisco AS5350 universal gateway
- Managed a Voice Over IP switch
- Administered and Installed Server Application: Windows 2000 and Windows 2003

### System Engineer - Corporate Mirror Data Center.

Miami,- FL 2002-2003

- Managed and Configured windows platform servers: CRM. Exchange. Domain Controller. DNS. SQL.
- Restructured and reintegrated LAN, including redundant services.
- Project involved continuous coordination with managers and general manager.
- Security implementation including Cisco firewall and VPN tunnels.
- Encryption and authentication technologies VPN SSH
- Database architecture for IT vendors to manage its clients contracts.
- Designed, configured and installed computerized access control systems.
- Gathered information on BGP sessions on our core Juniper and Cisco Routers.
- Determined if routing loops were occurring and if so, escalated to second level.
- Administered and Installed Windows 2000 advanced server and Linux servers as DNS and IIS / Mandrake Server.
- Investigated problems with DNS servers and our zone files.

### Kiosk Developer - Official Kiosk Group

Miami, FL - 2000-2001

- Online Kiosk Project Elaboration and Implementation
- Development and Implementation of Complex Kiosk Information System
- Responsible for Developing and Managing a Graphics Department Able to Build High-end Design
- Kiosk Information System Based on Internet Technologies, Web, and E-mail
- Management System (DMS) and Procedure Manuals
- Development and Implementation of Complex TCP/IP Network

### Chief Officer - Kansaco Oil Company

Buenos Aires 1994-2000

- Managed technical sales, support and installation of computerized time and attendance systems.
- Deployment, maintenance, support and upgrade in clients and servers.
- Perform maintenance in hardware, software and operating systems.
- Implement department policies and procedures.

## EDUCATION

Universidad Nacional de Quilmes Foreign Trade  
Universidad Tecnologica Nacional System Engineer  
High School Diploma on Technical Electronic  
MCP windows NT support  
CNA Novell certification  
A+

# CARLOS GONZALEZ

6937 NW 173 rd. AVE. #J-203 MIAMI LAKES FLORIDA 33015. (786) 4431372./ D.O.B August 15<sup>th</sup> 1978.

Email: [cvggonzalez@hotmail.com](mailto:cvggonzalez@hotmail.com)

[carlos@premiertelecominc.com](mailto:carlos@premiertelecominc.com)

## PROFESSIONAL EXPERIENCE:

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August 2004 – Current: **Premier telecom Inc.**  
*Provisioning department.*

- Firm ordering.
- Supplement ordering.
- Activations, disconnections, suspensions reporting.
- Extend knowledge on ordering tracking, CLEC, and tariff.
- Retention.
- Technical support.
- Address validation.
- Errors and clarifications.

June 2002 – 2004: **Premier telecom Inc.**  
*Customer service supervisor.*

- Regulatory complaints resolution.
- Supervision of agents.
- Pic freeze restrictions.
- Sales and marketing.
- Technical support.
- Bill collections.
- Customer care.

January 2001 – July 2002: **Directv.**  
*Customer Service Administrative Assistant.*

- Complaint resolutions.
- Customer care.
- Supervision of agents.
- Scheduling.
- Special delivery of equipments.
- Appointments

#### QUALIFICATIONS AND TRAININGS:

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Languages: English (fluent) /Spanish (native)

Lens certified. (Ago 2004.)

Computer Skills: Opera Network ("Operator"). Microsoft Office (Word, Excel, PowerPoint), Windows 2000-XP, Internet Explorer.

Others: Hospitality – Customer Relations – *Safe Vendors* Training

#### EDUCATION:

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September 1990 - July 1995 *Los Corales* Institute / Caracas, Venezuela  
High school.

#### REFERENCE:

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Abad, Jonathan (786) 2133666  
Executive Director **A1A Enterprises.**

Macedo, Luis (305) 3725151  
Senior operations manager **Central Parking System.**

Cascardo, Monica (877) 2141343  
Customer service manager **Premier Telecom Inc.**

**PREMIER TELECOM INC.**

**EXHIBIT D**

Proposed Local Tariff

**Title Sheet**

**South Carolina Telecommunications Price List**

This price list contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for alternative local exchange telecommunications services provided by Premier Telecom, Inc., with principal offices at 400 East Atlantic Blvd. Suite A, Pompano Beach, FL 33060. This price list applies for services furnished within the state of Florida. This price list is on file with the South Carolina Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Issued: October 4th, 2004

Effective: October 4, 2004

By:

Ivis Santos, President  
400 East Atlantic Blvd. Suite A  
Pompano Beach, FL 33060

**Check Sheet**

The sheets listed below, which re inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date at the bottom of this page.

<b>Sheet</b>	<b>Revision</b>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original

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Table of Contents .....	3
Symbols Sheet .....	4
Section 1 – Technical Terms and Abbreviations .....	5
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Section 3 – Basic Service Description .....	14
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### **Symbols Sheet**

The following are the symbols used for the purposes indicated below:

D – Discontinue

I – Change Resulting in an Increase to a Customer’s Bill

M – Moved from another Price List location

N – New

R – Change resulting in a Reduction to a Customer’s Bill

T – Change in Text or Regulation but no change in Rate or Charge

**A. Check Sheets** – When a price list filing is made with the SCPSC, an updated check sheet accompanies the price list filing.

**B. Sheet Numbering and Revision Level** – Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between existing sheets 14 and 15 would be 14.1. Revision levels also appear in the upper right corner of each page. These levels are used to determine the most current sheet version on file with the FPSC. For example, the 4<sup>th</sup> revised sheet 14 cancels the 3<sup>rd</sup> revised sheet 14.

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### **Section 1 – Technical terms And Abbreviations**

**Access Line:** An arrangement which connects the customer's location to the Company's network switching center.

**Authorization Code:** A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

**Bill Date:** The date on which billing information is compiled and sent to the Customer.

**Call:** A completed connection between the Calling and Called Stations.

**Called Station:** The telephone number called.

**Calling Station:** The telephone number from which a Call originates.

**Company:** Premier Telecom, Inc.

**Central Office:** A location where there is an assembly of equipment that establishes the connections between subscriber access lines, trunks, switched access circuits, private line facilities, and special access facilities with the rest of the telephone network.

**Customer:** The person, firm, corporation or the others service and is responsible for payment of charges due and compliance with the Company's price list regulations.

**Due Date:** The Due Date is the date on which payment is due.

**Exchange:** The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area.

**FCC:** Federal Communications Commission

**SCPSC:** South Carolina Public Service Commission

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**Intra-LATA Toll Messages:** Those toll messages which originate and terminate within the same LATA.

## **Section 2 – Rules and Regulations**

### **2.1 Undertaking of the Company**

This price list contains the regulations and rates applicable to local resale telecommunications services provided by Premier Telecom, Inc within the State of South Carolina. Resale services are furnished subject to the availability of facilities and subject to the terms and conditions of this price list in compliance with limitations set forth in the SCPSC rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this price list. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

2.1.1 The services provided by Premier Telecom, Inc not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.

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## **2.2 Use of Services**

- 2.2.1 Premier Telecom, Inc services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of Premier Telecom, Inc to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of Premier Telecom, Inc services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 Premier Telecom, Inc services are available for use twenty four hours per day, seven days per week.
- 2.2.5 Premier Telecom, Inc do not transmit messages, but the services may be used for that purpose.
- 2.2.6 Customers shall not use the service provided under this price list for any known unlawful purpose.
- 2.2.7 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

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Pompano Beach, FL 33060

2.2.8 Access to 911 will be maintained during temporary disconnections for non-payment of a residential subscriber's local service.

### **2.3 Liability of the Company**

2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this price list, if caused by the Underlying Carrier, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control, unless due to the Company's negligence or willful act.

2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.

2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.

2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this price list, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects shall not exceed an amount equal to the charges provided for under this price list for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.

2.3.5 Reserved for Future Use.

2.3.6 The Company shall not be liable for any loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of

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furnishing service, unless such liability is the result of any negligent or intentional act or omission by the Company.

#### **2.4 Responsibilities of the Customer**

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with price list regulations. The Customer is also responsible for the payment of charges for services provided under this price list.
- 2.4.2 If required for the provision of Premier Telecom, Inc services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to Premier Telecom, Inc.
- 2.4.3 The Customer is responsible for arranging access to its premises at times mutually agreeable to Premier Telecom, Inc and the Customer when required for Premier Telecom, Inc personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of Premier Telecom, Inc services.
- 2.4.4 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of Premier Telecom, Inc to be maintained within the range normally provided for the operation of microcomputers.
- 2.4.5 The Customer shall ensure that the equipment and/or system is properly interfaced with Premier Telecom, Inc facilities or services, that the signals emitted into Premier Telecom, Inc network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this price list, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Premier Telecom, Inc will permit such equipment to be connected

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with its channels without the use of protective interface devices. If the Customer falls to maintain the equipment and/or the system properly, with resulting imminent harm to Premier Telecom, Inc equipment, personnel or the quality of service to other Customers, Premier Telecom, Inc may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, Premier Telecom, Inc may, upon written notice, terminate the Customer's service.

2.4.7 The Customer must pay Premier Telecom, Inc for replacement or repair of damage to the equipment or facilities of Premier Telecom, Inc caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.

2.4.8 The Customer must pay for the loss through theft of any Premier Telecom, Inc equipment installed at Customer's premises.

2.4.9 Reserved for Future Use

2.4.10 The Customer must use the services offered in this price list in a manner consistent with the terms of this price list and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

## **2.5 Cancellation or Interruption of Services**

2.5.1 Premier Telecom, Inc may discontinue service to a Customer or may withhold the provision of ordered or contracted services as follows:

2.5.2 Without incurring liability, Premier Telecom, Inc may interrupt the provision of services notifying the customer, at any time in

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order to perform tests and inspections to assure compliance with price list regulations and the proper installation and operation of Customer and Premier Telecom, Inc equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified. If customer decides to cancel the service for no technical reason, the Company will charge \$50 for Disconnection Fee.

## **2.6 Payment and Billing**

2.6.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable 25 days after post date.

2.6.2 Due to the high risk and unknown status of many of these consumers, Premier Telecom's operating cost per customer is expected to be far higher than existing Local Exchange Providers in business for many years. The rates and service charges contained in this price list reflect these anticipated higher operating costs.

2.6.3 Premier Telecom, Inc proposes to require payment in advance for service, as follows:

A. An advance payment, equal to the consumer's monthly service rate and connection charges, is required before connection of service in order to secure the liability of the Company.

B. On the day of connection, a billing statement will be mailed giving a summary of services paid for, included an itemized listing of the advance payment and a billing summary for the next billing period or month.

2.6.4 The payment due date for charges associated with the next billing period or month shall be ten days prior to the next billing period or month.

A. For example: Premier Telecom's Customer paid an initial advance payment on March 28, and the service was connected April 1. On April 1, a statement containing the prorated amount for the billing

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period of April 1 to April 15 would be issued. A subsequent bill would be April 15 for the first follow month.

B. This process is to ensure that payment is received by Premier Telecom, Inc in advance of services rendered, which will effectively limit the liability of the Company.

C. Bills and Statements Will be issues by Premier Telecom, Inc.

## **2.7 Collection Costs**

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this price list or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

## **2.8 Late Charge**

A fee of 1.5% or the amount otherwise authorized by law, whichever is lower, will be charged on any monthly invoice due for more than 30 days. The fee will not be assessed on an amount previously assessed a late fee.

## **2.9 Returned Check Charge**

A \$25 fee will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written. The company will waive the returned check charge under appropriate circumstances.

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Pompano Beach, FL 33060



## **2.10 Taxes:**

Taxes will be identified and billed as separate line items.

## **Section 3 – Basic Service Description and Rates**

### **3.1 Computation of Charges**

- 3.1.1 The total charge for each plan may be a variable measured charge dependent on the duration, distance and time of day of the call. All plans are measured in increments as set forth in the Rates Section of this price list. All calls are rounded up to the next whole increment.
- 3.1.2 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. Premier Telecom, Inc will not bill for uncompleted calls.

### **3.2 Customer Complaints and/or Billing Disputes**

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

PREMIER TELECOM INC.  
400 E Atlantic Blvd  
Pompano Bch, FL 33060

(877) 214-1343

Any objection to billed charges should be reported promptly to Premier Telecom, Inc. Adjustments to Customers' bills shall be made to the extent

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that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where over billing of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount over billed.

### **3.3 Level of Service**

A Customer can expect end to end network availability of not less than 99% at all times for all services. As a reseller, the quality of service provided to the company's end users will be equal to that received from the company's underlying carrier.

### **3.4 Specialized Pricing Arrangements.**

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this price list provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the price list. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. All such specialized pricing arrangements will be filed with the Commission.

### **3.5 Promotional Offerings**

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the PUCSC of such offerings as required by PUCSC rules and regulations.

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**Section 4 – Rates**

**BASIC LOCAL**

**L100**

Includes:

Home Phone Line  
Unlimited Local calling

**Monthly Fee:** **\$18.00**

**TOTAL LOCAL**

**L101**

**Includes:**

Home Phone Line  
Local Calling  
Free features: Caller ID, Call Waiting, Call Forwarding,  
Call Return and Three Way Calling  
Unlimited Extended Area Calling (Local Area Long Distance)

**Monthly Fee** **\$27.00**

**L102**  
**PREFERRED LOCAL**

**Includes:**

Home Phone Line  
Local Calling  
Free features: Call Waiting Deluxe, Three Way Calling, Call Forwarding Busy Line,  
Call Forwarding Don't Answer, Star 98 Access, Caller ID – Deluxe, Call Return,  
Message Waiting Indication, Privacy Director Service.

**Monthly Fee:** **\$26.00**

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**LOCAL PLUS**

**L103**

**Includes:**

Home Phone Line

Local Calling

Free Features as follows:

Call Forwarding variable, Three way calling, call waiting, Speed Calling (8-Code), Speed Calling (30-Code), Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control Call Forwarding Busy Line, Customer Control Call Don't Answer, Call Forwarding Busy Line Multipath or Customer or Customer Control Don't Answer Multipath, Remote Access Call Forwarding Variable, Call Waiting Deluxe, Call Forwarding Don't Answer with Ring Control, Three Way Calling with transfer, Star 98 Access, Call Return, Repeat Dialing, Call Selector, Preferred Call Forwarding, Call Block, Call Tracing, Caller ID – Basic, Caller ID – Deluxe, Anonymous Call Rejection, Busy Connect, Customized Code Restriction, Ring Master I, Ring Master II, Message Waiting Indicator – Audible, Message Waiting Indicator – Audible/Visual, Call Hold, Call Pickup.

**Monthly Fee:**

**\$28.50**

**LOCAL PLUS 2**

**L 104**

**Include:**

2 Home Phone Line

Local Calling

Hunting (Rollover)

Free Features as follows:

Call Forwarding variable, Three way calling, call waiting, Speed Calling (8-Code), Speed Calling (30-Code), Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control Call Forwarding Busy Line, Customer Control Call Don't Answer, Call Forwarding Busy Line Multipath or Customer or Customer Control Don't Answer Multipath, Remote Access Call Forwarding Variable, Call Waiting Deluxe, Call Forwarding Don't Answer with Ring Control, Three Way Calling with transfer, Star 98 Access, Call Return, Repeat Dialing, Call Selector, Preferred Call Forwarding, Call

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Block, Call Tracing, Caller ID – Basic, Caller ID – Deluxe, Anonymous Call Rejection, Busy Connect, Customized Code Restriction, Ring Master I, Ring Master II, Message Waiting Indicator – Audible, Message Waiting Indicator – Audible/Visual, Call Hold, Call Pickup.

**Monthly Fee: \$37.50**

**LOCAL PLUS 3  
L105**

**Includes:**

3 Home Phone Lines

Local Calling

Hunting (Rollover)

Free Features as Follows:

Call Forwarding variable, Three way calling, call waiting, Speed Calling (8-Code), Speed Calling (30-Code), Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control Call Forwarding Busy Line, Customer Control Call Don't Answer, Call Forwarding Busy Line Multipath or Customer or Customer Control Don't Answer Multipath, Remote Access Call Forwarding Variable, Call Waiting Deluxe, Call Forwarding Don't Answer with Ring Control, Three Way Calling with transfer, Star 98 Access, Call Return, Repeat Dialing, Call Selector, Preferred Call Forwarding, Call Block, Call Tracing, Caller ID – Basic, Caller ID – Deluxe, Anonymous Call Rejection, Busy Connect, Customized Code Restriction, Ring Master I, Ring Master II, Message Waiting Indicator – Audible, Message Waiting Indicator – Audible/Visual, Call Hold, Call Pickup.

**Monthly Fee: \$56.50**

**EXTENDED LOCAL  
L 106**

Home Phone Line

Local Calling

Free IntraLATA

**Monthly Fee: \$30.80**

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**COMPLETE LOCAL  
L 107**

**Includes:**

Home Phone Line

Local Calling

Hunting (Rollover)

Free IntraLATA

Free Features as follows:

Call Forwarding variable, Three way calling, call waiting, Speed Calling (8-Code), Speed Calling (30-Code), Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control Call Forwarding Busy Line, Customer Control Call Don't Answer, Call Forwarding Busy Line Multipath or Customer or Customer Control Don't Answer Multipath, Remote Access Call Forwarding Variable, Call Waiting Deluxe, Call Forwarding Don't Answer with Ring Control, Three Way Calling with transfer, Star 98 Access, Call Return, Repeat Dialing, Call Selector, Preferred Call Forwarding, Call Block, Call Tracing, Caller ID – Basic, Caller ID – Deluxe, Anonymous Call Rejection, Busy Connect, Customized Code Restriction, Ring Master I, Ring Master II, Message Waiting Indicator – Audible, Message Waiting Indicator – Audible/Visual, Call Hold, Call Pickup.

**Monthly Fee:**

**\$47.35**

**COMPLETE LOCAL 2  
L 108**

**Includes:**

2 Home Phone Line

Local Calling

Hunting (Rollover)

Free IntraLATA

Free Features as follows:

Call Forwarding variable, Three way calling, call waiting, Speed Calling (8-Code), Speed Calling (30-Code), Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control Call Forwarding Busy Line, Customer Control Call Don't Answer, Call Forwarding Busy Line Multipath or Customer or Customer Control Don't Answer Multipath, Remote Access Call Forwarding Variable, Call Waiting Deluxe, Call Forwarding Don't Answer with Ring Control, Three Way Calling with transfer, Star 98 Access, Call Return, Repeat Dialing, Call Selector, Preferred Call Forwarding, Call Block, Call Tracing, Caller ID – Basic, Caller ID – Deluxe, Anonymous Call Rejection, Busy Connect, Customized Code Restriction, Ring Master I, Ring Master II, Message

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Waiting Indicator – Audible, Message Waiting Indicator – Audible/Visual, Call Hold, Call Pickup.

**Monthly Fee: \$65.50**

**COMPLETE LOCAL 3  
L 109**

**Includes:**

3 Home Phone Line

Local Calling

Hunting (Rollover)

Free IntraLATA

Free Features as follows:

Call Forwarding variable, Three way calling, call waiting, Speed Calling (8-Code), Speed Calling (30-Code), Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control Call Forwarding Busy Line, Customer Control Call Don't Answer, Call Forwarding Busy Line Multipath or Customer or Customer Control Don't Answer Multipath, Remote Access Call Forwarding Variable, Call Waiting Deluxe, Call Forwarding Don't Answer with Ring Control, Three Way Calling with transfer, Star 98 Access, Call Return, Repeat Dialing, Call Selector, Preferred Call Forwarding, Call Block, Call Tracing, Caller ID – Basic, Caller ID – Deluxe, Anonymous Call Rejection, Busy Connect, Customized Code Restriction, Ring Master I, Ring Master II, Message Waiting Indicator – Audible, Message Waiting Indicator – Audible/Visual, Call Hold, Call Pickup.

**Monthly Fee: \$97.95**

**BUSINESS BASIC LOCAL  
BL 1000**

**Includes:**

Business Phone Line

Local Calling

**Monthly Fee: \$34.00**

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**COMPLETE BUSINESS LOCAL  
BL 1100**

**Includes:**

Business Phone Line  
Local Calling  
Free IntraLATA calls

**Monthly Fee:**

**\$63.00**

**TOTAL BUSINESS LOCAL  
BL 1200**

**Includes:**

Business Phone Line  
Local Calling  
Free IntraLATA calls  
Calling Features

**Monthly Fee:**

**\$27.00**

**BUSINESS LOCAL PLUS  
BL 1301 – BL 1309**

**Includes:**

One to Nine Lines Package  
Local Calling  
Free Features as follows:  
Call Forward Busy Line, Call Forward Don't Answer, Call Forward Don't Answer Ring Control, Call Forward Variable, Call Waiting, Speed Calling 8, Speed Calling 30, Three Way Calling, Message Waiting Indicator – Auditable, Message Waiting Indicator – Visual, Call Return, Call Block, Call Tracing, repeat Dialing, Call Selector, Preferred Call Forwarding, Remote Access Call Forwarding, Three Way Calling with Transfer, Caller ID Number Delivery, Enhanced Caller ID with Call Management with Anonymous Call rejection (ACR), Enhanced Caller ID with ACR and Call Forwarding Don't Answer, Enhanced Caller ID with ACR, Caller ID name and Number Delivery with ACR, Caller ID name and Number Delivery – Multiple Hunt Group, Surrogate Client Number, Star 98 Access.

**Monthly Fee One Line:**

**\$49.00**

**Monthly Fee Two Lines:**

**\$92.00**

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<b>Monthly Fee Three Lines:</b>	<b>\$138.00</b>
<b>Monthly Fee Four Lines:</b>	<b>\$174.00</b>
<b>Monthly Fee Five Lines:</b>	<b>\$215.00</b>
<b>Monthly Fee Six Lines:</b>	<b>\$242.00</b>
<b>Monthly Fee Seven Lines:</b>	<b>\$276.00</b>
<b>Monthly Fee Eight Lines:</b>	<b>\$310.00</b>
<b>Monthly Fee Nine Lines:</b>	<b>\$345.00</b>

**TOTAL BUSINESS LOCAL  
BL 1401 – BL 1409**

**Includes:**

One to Nine Lines Package

Local Calling

Free IntraLATA

Calling Features as follows:

Call Forward Busy Line, Call Forward Don't Answer, Call Forward Don't Answer Ring Control, Call Forward Variable, Call Waiting, Speed Calling 8, Speed Calling 30, Three Way Calling, Message Waiting Indicator – Auditable, Message Waiting Indicator – Visual, Call Return, Call Block, Call Tracing, repeat Dialing, Call Selector, Preferred Call Forwarding, Remote Access Call Forwarding, Three Way Calling with Transfer, Caller ID Number Delivery, Enhanced Caller ID with Call Management with Anonymous Call rejection (ACR), Enhanced Caller ID with ACR and Call Forwarding Don't Answer, Enhanced Caller ID with ACR, Caller ID name and Number Delivery with ACR, Caller ID name and Number Delivery – Multiple Hunt Group, Surrogate Client Number, Star 98 Access.

<b>Monthly Fee One Line:</b>	<b>\$83.00</b>
<b>Monthly Fee Two Lines:</b>	<b>\$156.00</b>
<b>Monthly Fee Three Lines:</b>	<b>\$232.00</b>
<b>Monthly Fee Four Lines:</b>	<b>\$300.00</b>
<b>Monthly Fee Five Lines:</b>	<b>\$367.00</b>
<b>Monthly Fee Six Lines:</b>	<b>\$436.00</b>
<b>Monthly Fee Seven Lines:</b>	<b>\$505.00</b>
<b>Monthly Fee Eight Lines:</b>	<b>\$572.00</b>
<b>Monthly Fee Nine Lines:</b>	<b>\$640.00</b>

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**PREMIER TELECOM INC.**

**EXHIBIT E**

Proposed Long Distance (*IXC*) Tariff

TITLE SHEET

SOUTH CAROLINA TELECOMMUNICATIONS TARIFF

RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by *Premier Telecom, Inc*, with principal offices at *400 East Atlantic Blvd. Suite A Pompano Beach, Florida 33060*. This tariff applies for services furnished within the State of South Carolina. This tariff is on file with the South Carolina Public Utilities Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business; 400 E. Atlantic Blvd., Suite A, Pompano Beach, FL 33060.

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Pompano Beach, Florida 33060  
Tel: (954) 784-6618

### CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION	SHEET	REVISION
1	Original	17	Original
2	Original	18	Original
3	Original	19	Original
4	Original	20	Original
5	Original	21	Original
6	Original	22	Original
7	Original	23	Original
8	Original	24	Original
9	Original	25	Original
10	Original	26	Original
11	Original	27	Original
12	Original		
13	Original		
14	Original		
15	Original		
16	Original		

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**CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS**

1. Concurring Carriers -None
2. Connecting Carriers -None
3. Other Participating Carriers -None

**EXPLANATION OF SYMBOLS**

- (C) To signify changed condition or regulation.
- (D) To signify deleted or discontinued rate, regulation or condition.
- (I) To signify a change resulting in an increase to a customer's bill.
- (M) To signify that material has been moved from another tariff location.
- (N) To signify a new rate, regulation condition or Page.
- (R) To signify a change resulting in a reduction to a customer's bill.
- (T) To signify a change in text but no change to rate or charge.

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## TARIFF FORMAT

A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.

B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.

C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.  
2.1  
2.1.1  
2.1 1.1

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

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## APPLICATION OF TARIFF

This tariff contains the rates applicable to the provision of specialized intrastate resale common carrier telecommunications services by Premier Telecom, Inc between various locations within the South Carolina Public Service Commission. All services are interstate offerings. Intrastate service in an add on service available only if the Customer subscribes to the Company's interstate offering.

### SECTION I - TECHNICAL TERMS AND ABBREVIATIONS

**Access Line** -An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to *Premier Telecom, Inc* location or switching center.

**Authorization Code** -A numerical code, one or more of which may be assigned to a Customer, to enable *Premier Telecom, Inc* to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

**Department** -Used throughout this tariff to mean the South Carolina Public Utilities Commission.

**Customer** -The person, firm, corporation or other legal entity which orders the services of *Premier Telecom, Inc* purchases a *Premier Telecom, Inc* Calling Card and/or originates prepaid calls using such cards, and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

**Company**- Used throughout this tariff to mean Premier Telecom, Inc, a Florida State corporation.

**Dedicated Access** -The Customer gains entry to the Company's services by a direct path from the customer's location to the Company's point of presence.

**Holiday** -New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holidays shall be billed at the evening rate from 8 a.m. to 11 p.m.

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**Prepaid Account** -An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

**Prepaid Calling Card** - A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

**Resp. Org** -Responsible Organization or entity identified by an 800 service Customer that manages and administers records in the 800 database and management system.

**Switched Access** -The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

**Telecom Unit** -A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of South Carolina.

**Telecommunications** -The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

**Underlying Carrier** -The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

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## SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by Premier Telecom, Inc for telecommunications between points within the State of South Carolina. Resale services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

2.1.1 The services provided by Premier Telecom, Inc not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.

2.1.2 The rates and regulations contained in this tariff apply only to the resale services furnished by Premier Telecom, Inc do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of Premier Telecom, Inc.

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2.1.3 In compliance with MTSS rule 17 the Company reserves the right to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control.

## 2.2 Use of Services

2.2.1 Premier Telecom, Inc services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.

2.2.2 The use of Premier Telecom, Inc to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.

2.2.3 The use of Premier Telecom, Inc services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

2.2.4 Premier Telecom, Inc services are available for use twenty four hours per day, seven days per week.

2.2.5 Premier Telecom, Inc do not transmit messages, but the services may be used for that purpose.

2.2.6 Customers shall not use the service provided under this tariff for any known unlawful purpose.

2.2.7 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

## 2.3 Liability of the Company

2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, fire, war, civil disturbance, act of

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government, or due to any other causes beyond the Company's control, unless due to the Company's negligence or willful act.

2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.

2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.

2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.

2.3.5 Reserved for Future Use.

2.3.6 The Company shall not be liable for any loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service, unless such liability is the result of any negligent or intentional act or omission by the Company.

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## 2.4 Responsibilities of the Customer

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 If required for the provision of Premier Telecom, Inc services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to Premier Telecom, Inc.
- 2.4.3 The Customer is responsible for arranging access to its premises at times mutually agreeable to Premier Telecom, Inc and the Customer when required for Premier Telecom, Inc personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of Premier Telecom, Inc services.
- 2.4.4 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of Premier Telecom, Inc to be maintained within the range normally provided for the operation of microcomputers.
- 2.4.5 The Customer shall ensure that the equipment and/or system is properly interfaced with Premier Telecom, Inc facilities or services, that the signals emitted into Premier Telecom, Inc network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Premier Telecom, Inc will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer falls to maintain the

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equipment and/or the system properly, with resulting imminent harm to Premier Telecom, Inc equipment, personnel or the quality of service to other Customers, Premier Telecom, Inc may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, Premier Telecom, Inc may, upon written notice, terminate the Customer's service.

2.4.7 The Customer must pay Premier Telecom, Inc for replacement or repair of damage to the equipment or facilities of Premier Telecom, Inc caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.

2.4.8 The Customer must pay for the loss through theft of any Premier Telecom, Inc equipment installed at Customer's premises.

2.4.9 Reserved for Future Use

2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

## 2.5 Cancellation or Interruption of Services

2.5.1 In compliance with MTSS Rule 17, Premier Telecom, Inc may discontinue service to a Customer or may withhold the provision of ordered or contracted services as follows:

2.5.2 Without incurring liability, Premier Telecom, Inc may interrupt the provision of services notifying the customer, at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and Premier Telecom, Inc equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.

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2.5.3 Service may be discontinued by Premier Telecom, Inc without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when Premier Telecom, Inc deems it necessary to take such action to prevent unlawful use of its service. Premier Telecom, Inc will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.

2.6 Credit Allowance

2.6.1 Credit may be given for disputed calls, on a per call basis.

2.6.2 Credit shall not be issued for unavailability of long distance services.

2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.8 Reserved for Future Use

2.9 Payment and Billing

2.9.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable 25 days after post date.

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## 2.10 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

## 2.11 Late Charge

A fee of 1.5% or the amount otherwise authorized by law, whichever is lower, will be charged on any monthly invoice due for more than 30 days. The fee will not be assessed on an amount previously assessed a late fee.

## 2.12 Returned Check Charge

A \$25 fee will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written. The company will waive the returned check charge under appropriate circumstances.

# SECTION 3 - DESCRIPTION OF SERVICE

## 3.1 Computation of Charges

3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments as set forth in the

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Rates Section of this tariff. All calls are rounded up to the next whole increment.

- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.
- 3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. Premier Telecom, Inc will not bill for uncompleted calls.

### 3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

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PREMIER TELECOM INC.  
400 E Atlantic Blvd  
Pompano Bch, Fl 33060 (877) 214-1343

Any objection to billed charges should be reported promptly to Premier Telecom, Inc. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where over billing of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount over billed.

### 3.3 Level of Service

A Customer can expect end to end network availability of not less than 99% at all times for all services.

### 3.4 Billing Entity Conditions

When billing functions on behalf of Premier Telecom, Inc or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. Premier Telecom, Inc name and toll-free telephone number will appear on the Customer's bill.

### 3.5 Service Offerings

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### 3.5.1 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The Customer dials "1+" followed by "ten digits" or dials "101XXXX" followed by "1+ ten digits".

### 3.5.2 Prepaid Calling Cards

This service permits use of Prepaid Calling Cards for placing long distance calls. Customers may purchase Premier Telecom, Inc Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. Premier Telecom, Inc Prepaid Calling Cards are available at a variety of face values ranging from five dollars (\$5.00), in one dollar (\$1.00) increments. Premier Telecom, Inc Prepaid Calling Card service is accessed using the Premier Telecom, Inc toll-free number. The caller is prompted by an automated voice response system to enter his/her Authorization Code. Premier Telecom, Inc processor tracks the call duration on a real time basis to determine the number of Telecom Units consumed. The total consumed Telecom Units for each call is deducted from the remaining Telecom Unit balance on the Customer's Premier Telecom, Inc Prepaid Calling Card.

All calls must be charged against Prepaid Calling Card that has a sufficient Telecom Unit balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted.

In order to continue the call, the Customer can call Premier Telecom, Inc Customer Service and "recharge" the balance on the card using a nationally recognized credit card. Calls in progress will be terminated by the Company if the balance on the Premier Telecom, Inc Prepaid Calling Card is insufficient to continue the call and the Customer fails to enter the number of

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another valid Premier Telecom, Inc Prepaid Calling Card prior to termination.

A card will expire on the date indicated on the card, or if no date is specified, 12 months from the date of purchase, or the date of last recharge, whichever is later. The Company will not refund unused balances.

A credit allowance for Premier Telecom, Inc Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. To receive the proper credit, the Customer must notify the Company at the designated toll-free customer service number printed on the Premier Telecom, Inc Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, etc.), and the approximate time that the call was placed.

When a call charged to a Premier Telecom, Inc Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one Telecom Unit.

Credit allowances for calls pursuant to Premier Telecom, Inc Prepaid Card Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company.

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Credit for fallure of service shall be allowed only when such fallure is caused by or occurs due to causes within the control of the Company.

The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls can not be completed.

### 3.5.3 Switch Outbound Long Distance Plans.

The Company offers different plans. For rates you can see pages 26-28. These rates apply for 24 hours a day, 7 days a week.

### 3.5.4 Specialized Pricing Arrangements.

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. All such specialized pricing arrangements will be filed with the Commission.

### 3 5.5 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

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3.5.6 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

SECTION 4 - RATES

4.1 Switched Outbound Usage Rates

The following are the per minute usage charges which apply to all calls.

**LD 200 PLAN**

**BUSINESS DAY  
EVENING/NIGHT/WEEKEND**

Customers subscribing to Classic Long Distance Plan incur \$0.00 per month billing charge.

<b>Mileage</b>	<b>Initial 60 Seconds</b>	<b>Additional 60 Seconds</b>
ALL	\$0.14	\$0.14

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**LD201 PLAN**

**BUSINESS DAY  
EVENING/NIGHT/WEEKEND**

Customers subscribing to Preferred Long Distance Plan incur \$3.95 per month billing charge.

<b>Mileage</b>	<b>Initial 60 Seconds</b>	<b>Additional 60 Seconds</b>
ALL	\$0.09	\$0.09

**LD 202 PLAN**

**BUSINESS DAY  
EVENING/NIGHT/WEEKEND**

Customers subscribing to Preferred Long Distance 500 Plan incur \$15.95 per month billing charge. And the first 500 minutes free (USA, Canada and Offshore)

<b>Mileage</b>	<b>Initial 60 Seconds</b>	<b>Additional 60 Seconds</b>
ALL	\$0.09	\$0.09

**LD 203**

**BUSINESS DAY  
EVENING/NIGHT/WEEKEND**

Customers subscribing to Preferred Long Distance 1000 Plan incur \$25.95 a month billing charge. And the first 1000 minutes free (USA, Canada and Offshore)

<b>Mileage</b>	<b>Initial 60 Seconds</b>	<b>Additional 60 Seconds</b>
ALL	\$0.09	\$0.09

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**LD 204**

**BUSINESS DAY  
EVENING/NIGHT/WEEKEND**

Customers subscribing to Remote Access Long Distance Plan incur \$1.95 per month billing charge.

<b>Mileage</b>	<b>Initial 60 Seconds</b>	<b>Additional 60 Seconds</b>
ALL	\$0.14	\$0.14

**REMOTE ACCESS PREFERRED LONG DISTANCE**

**BUSINESS DAY  
EVENING/NIGHT/WEEKEND**

Customers subscribing to Remote Access Preferred Long Distance Plan incur \$3.95 per month billing charge.

<b>Mileage</b>	<b>Initial 60 Seconds</b>	<b>Additional 60 Seconds</b>
ALL	\$0.09	\$0.09

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